



National College for Teacher Education

(NAAC Accredited with 'B' Grade)

Iqbal Square, Meprathupady, Vengola, Perumbavoor, Ernakulam - 683 556

Grievance Redressal Committee

In confirmation with University Grants Commission Regulations, 2015 the College has established a Grievance Redressal Cell, to provide a mechanism for redressal of students' grievances related to academic functioning or matters hampering the student life of the institution. The function of the cell is to look into the complaints lodged by any student, and judge its merit. Anyone with a genuine grievance may approach the department members in person, or in consultation with the officer in-charge of Grievance Redressal Cell. In case the person is unwilling to appear in self, grievances may be dropped in writing at the suggestion box of the Grievance Cell placed in adjacent to the Principals Chamber. The grievance box is opened twice a month and the cell discusses the major issues and suggestions are forwarded to the management for reconciliation but matters of grave concern and immediate redressal, communicated to the authorities are taken heed immediately. The cell was reconstituted as per the guidelines of "University Grants Commission (Redressal of Grievances of Students) Regulations, 2023," which aims to provide an effective mechanism for redressing student grievances in higher education institutions in India. A link is given in the College website to lodge complaint directly to administration. Utmost confidentiality is adhered to in receiving and reporting all grievances.



Dr. N. SETHU MADHAVAN
PRINCIPAL

NATIONAL COLLEGE FOR TEACHER EDUCATION
IQBAL SQUARE, MEPRATHUPADY
VENGOLA, PERUMBAVOOR - 683 556

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OBJECTIVES

- To encourage open communication among students, faculty, administrative members and motivate willingness to express their grievances, regarding academic as well as non-academic issues including sexual harassment and ragging cases.
- To be accountable and transparent regarding various activities of the College promptly and judiciously.
- To get suggestions from the students for further refinement and progression.
- To ensure that the issues and concerns encountered by the students during academic life are resolved and heard.

The Members of the Cell constituted for the year 2023-2025 are:

Chairman: Principal- Dr N Sethumadhavan
Convenor cum secretary: Vice Principal - Shri Jayakrishnan PV
Staff Advisor- Faculty Member- Dr Smitha Kunjappan
Faculty in charge of the Grievance Redressal Cell- Dr Rajeswary V
Administrative Officer: Shri CP Ummer
Grievance Officer- Mrs Fousia
Student Representative: Member from the Student Council: Ms Renisha P R
All the members are appointed by the Principal.

Tenure of the Cell is for 2 years.



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